

STOCKO Contact - Simonshöfchen 31 - 42327 Wuppertal

## To our customers and business partners

Reference ► Non-intended use of STOCKO semi-automatic and fully automatic machines Date ► 27. October 2021

Dear Sir or Madam,

In order to offer you the high quality standard you are used to, we are constantly striving to improve our products, the availability of products as well as our customer service.

Furthermore, the quality and reliability of an electrical connection are strongly dependent on the termination technology used. That is why we also offer you this in streamlined form, and this is suitable for all STOCKO product ranges.

STOCKO's semi and fully automatic machines meet the highest standards for terminating machines to comply with the main quality parameters set for the finished product. They are therefore optimally and exclusively matched to the STOCKO product ranges and their functionalities.

This applies to both visible and non-visible product features as well as to our know-how in the use of piecing technology for these product ranges. Regardless of the application and production quantity, we provide you with suitable tools and machines developed according to the current state of the art. With the aim of profitably increasing our customers' productivity with our connector products we make use of optimal production streamlining.

STOCKO is known in the market as a premium manufacturer for the quality and reliability of its products. Defective product assembly leading to recalls in your/our markets would definitely damage both your and our reputations.

Therefore, as a precautionary measure, we position ourselves with the following information, in which we show you in a condensed form the possible risks that can arise from the improper use of our terminating machines.

STOCKO Contact GmbH & Co. KG Simonshöfchen 31 42327 Wuppertal Phone: +49 202 9733-2 Fax: +49 202 9733-411 info@stocko-contact.com www.stocko-contact.com UST-Id Nr.: DE 121105764 Finanzamt Wuppertal: 132/5850/0315

Company of limited liability: Registered at Wuppertal Registry court: Reg. No. Wuppertal HRA 8248 Associate of full liability: STOCKO Contact Verwaltungs GmbH registered office: Wuppertal Registry court: Wuppertal HRB 4526 CEO: Selahattin Servi



STOCKO terminating machines may only be used for the intended purpose in accordance with the STOCKO operating manual. The technically trouble-free terminating of insulation displacement connectors requires detailed coordination of the functional areas on the connectors, the magazines used, and the corresponding terminating machines. In the instructions, we explicitly state that any warranty claims are excluded if the attaching tools, the terminating machines, and the required equipment are not used for the intended purpose.

The risk assessment according to the respective operating manual refers on the one hand to the functionality of the machines so that damage, e.g. due to faulty maintenance and/or the use of external components, is excluded. On the other hand, we also reject any claims that may lead to a hazard for the operator if the machines are not used as intended.

Also due to individual design differences and/or tolerances of connectors, e.g. feeding systems or contacting processes can be disturbed or damaged, which can lead to faulty assemblies. This can cause visible and/or concealed damage/destruction to the connector and can have effects, especially with regard to the mechanical and electrical properties of the product

The terminating of other connectors on terminating equipment manufactured by us is your responsibility. However, we would like to point out in this context that we cannot provide any support and/or give approvals for this, and that no claims can be derived from the non-intended use of STOCKO terminating machines.

In addition, STOCKO reserves the right to make specification changes at any time to the product ranges, to the feeding systems and processing tools matched with them, as well as to the machines. No functional test with connectors made by other manufacturers will be carried out. This also poses a potential risk of faulty assembly at a later date if the product is not used for its intended purpose.

Please take this information into account when considering market-driven individual solutions. For queries or further information, please get in touch either with your local contact person or with us directly.

Yours truly STOCKO Contact GmbH & Co. KG

ppa. Michael Aggelakis General Sales Manager/Domestic Appliance/HVAC

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i. V. Dirk Hünebeck Head of Product Marketing

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